Case Study #3
The Ineffectual Retrospective

Scenario

At the beginning of a retrospective, the team says that they haven't done any actions from the previous retrospective. The retrospective goes well but at the end your gut feeling is that the team is not really committed to the actions; when you follow up on this, most people just shrug and some of them say they will not have time. The 8-person strong team contains six consultants and two internal employees. The consultants just do what they are asked to do, while the employees are busy with software architecture and API design.

Goal

Metrics

Tools