

# Case Study #4

## The Product Backlog Handover

### Scenario

The case organisation has 15 teams with 11 POs and 3 Product Managers. PMs work “outwards” with the customers, while the POs work “inwards” with the teams. The idea was to jointly ensure that the backlogs are up to date, but several important backlog items were forgotten. The organisational response was to create very detailed role definitions, down to who is supposed to tick checkboxes in the tool. This has resulted in a lot of blameshifting and fingerpointing, e.g. “I couldn’t find the story because the PM put it in the wrong category”, or “we didn’t mark it as done because that’s the PO’s job”.

### Goal

### Metrics

### Tools